

Release Date: November 11, 2018

Now Included with the ATP Aviation Hub™ Access Solution: The NEW ATP Aviation Hub™ Desktop Application!

The new ATP Aviation Hub Desktop Application allows customers to download, access and manage all publications in your ATP® Libraries on a Windows-based desktop computer. It is ideal for customers concerned with maintaining business continuity – in case of disruptions to internet access – by providing a fail-safe solution that remains locally accessible. It also provides a solution for maintenance professional who need access to their ATP libraries while working in areas without an internet or cell connection.

Summary of Desktop Installation Instructions

Steps for the Hub Admin in User Settings	Assign the New Desktop Service
	Download and Install Desktop on a Windows PC
Steps for the User During Installation	Login to Desktop using your Hub Login
	Activate Selected Libraries for Desktop
	Download ALL Library Publications Using EZ Update

Assigning and Downloading the Desktop Application using the online ATP Aviation Hub Cloud Application

The online ATP Aviation Hub Cloud Application is the main administration portal for all ATP services. A Hub administrator needs to assign the new Desktop service to any user wanting to download and install the Hub Desktop.

1. Click System Settings in the left Hub navigation pane. You must be a Hub Admin to see this option.
2. Select View from the Actions menu for a user wanting to install the Hub Desktop.
3. Select Edit next to Hub Information Services.
4. Select the AviationHub Desktop service and click Save.

Assign ATP Aviation Hub Services Save

#	Services	Description
<input checked="" type="checkbox"/>	RLA	Libraries
<input checked="" type="checkbox"/>	PCA	Profile
<input checked="" type="checkbox"/>	PXA	Parts
<input checked="" type="checkbox"/>	TCA	Tool Compliance
<input checked="" type="checkbox"/>	ECA	Employee Compliance
<input checked="" type="checkbox"/>	MAU	Mobile App User
<input type="checkbox"/>	AHD	AviationHub Desktop

After assigning the ATP Aviation Hub Desktop service to a user, the ATP Aviation Hub Desktop download link appears at the bottom of the page.

Registered Desktop Devices

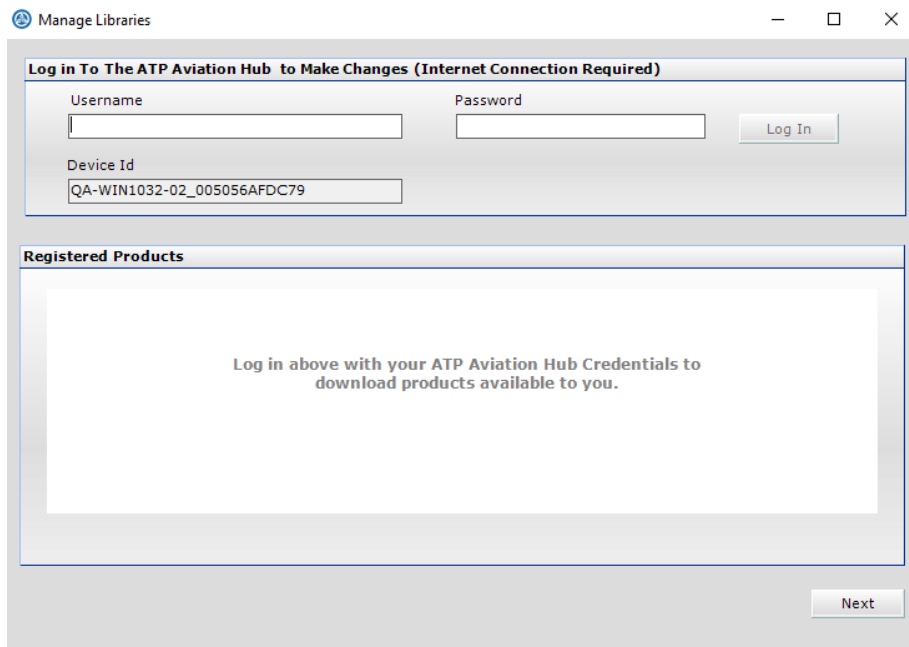
Device ID	Device Name
No Desktop devices registered yet	

[Download ATP Aviation Hub Desktop for Windows](#)

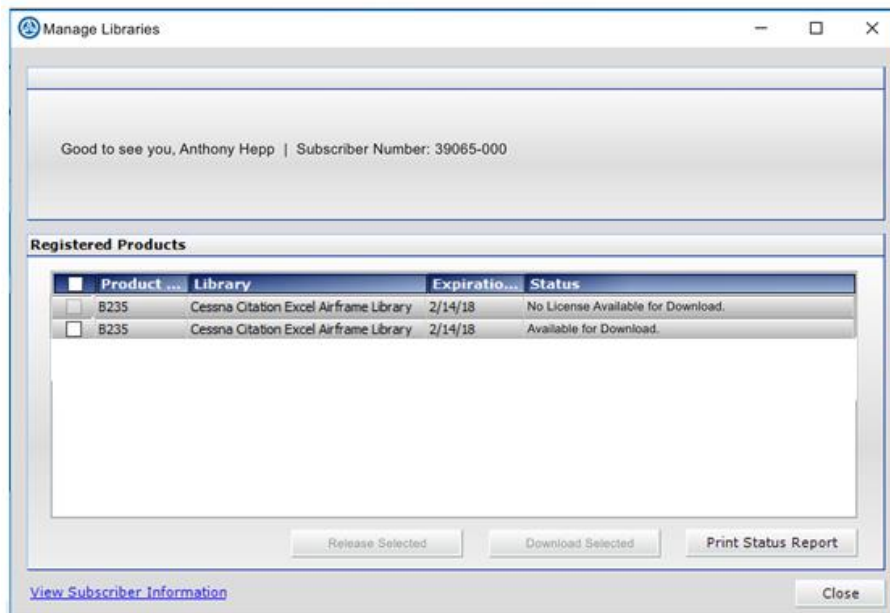
Click the link to download and then run the ATP Aviation Hub Desktop Application installer, which provides step-by-step instructions for installing the application and activating your subscriptions.

Installing ATP Aviation Desktop

You must have an active ATP Aviation Hub user account. During the installation, you will need to log into the Hub.



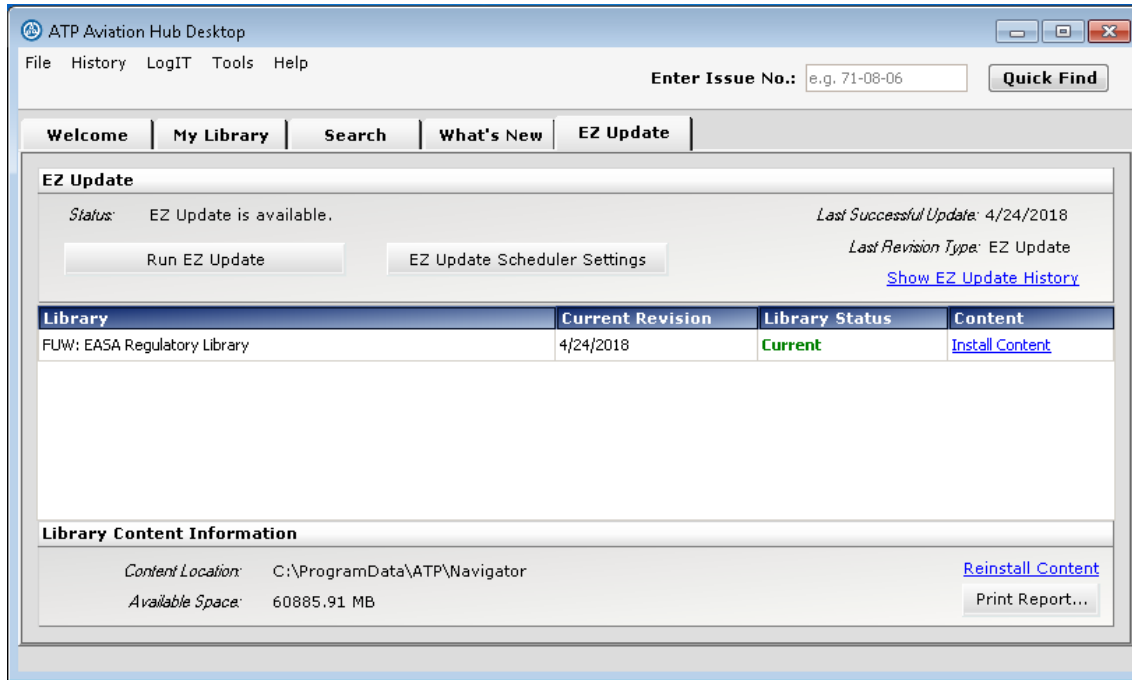
The list of products for the user appears.



Select the libraries that you want to activate on the ATP Aviation Hub Desktop, then click Download Selected.

IMPORTANT: After you have activated the libraries, to download and install all publications you must use EZ Update to install the content.

Click EZ Update to view the list of activated libraries.



Click [Install Content](#) to download the library content installation.

Note: If you add a library to the Aviation Hub Desktop after it was installed, you must restart the Desktop application for the library to appear in Desktop and EZ Update.

Updating ATP Libraries on Desktop

Desktop installs a Windows EZ Update service during the installation. This service is defaulted to run automatically every night and download the latest changes – other than leave your computer running, there is nothing you need to do to run the service.

- Click EZ Update Scheduler Settings on the EZ Update tab to view your settings.

Alternatively, you can manually check for updates by clicking Run EZ Update in the EZ Update tab.

Note: Downloading a library the first time can take time for the service to package and deliver the files. If you are downloading a large library or multiple libraries, you may want to run EZ Update overnight.

Getting More Information

After you start Desktop, online help is available from the Help menu. The online help has complete information on how to use all the Desktop features.

ATP Aviation Hub Desktop Licensing

The ATP Aviation Desktop Application is fully integrated with the ATP Aviation Hub Cloud Application and the ATP Aviation Hub Mobile App. All three solutions connect seamlessly with your ATP Libraries subscriptions and use the same user licenses so that you can decide the best way to deploy your ATP content across your technology infrastructure.

IMPORTANT: You must connect run EZ Update at least once every 30 days to keep your libraries activated on Desktop. When you reconnect to EZ Update, a license for each library is automatically renewed for another 30 days.

Desktop System Requirements

The ATP Aviation Hub Desktop Application will run on Windows 7 and Windows 10. Internet access is required to download the application, library content and library revisions.

Supported Operating Systems:

- Windows 7 (32 and 64 bit)
- Windows 10 (32 and 64 bit)

Computer Requirements:

- Processor: Pentium 4 or later
- System Memory: 1 GB
- Available Hard Drive Storage: 10 GB (estimated for a medium sized ATP Library)

Internet Connection:

- Highspeed Internet required for downloading the desktop software, installing libraries, and updating content with the latest revisions

Additional Required Software:

- Internet Explorer version 11 (or later)
- Microsoft .NET 4.0 or later (installed)
- Adobe Reader version 11 (or later)

ATP Aviation Hub:

- Assigned access to the ATP Aviation Hub Desktop Service. See your ATP Aviation Hub Admin for more information.